

# REGULATORY REQUEST SYSTEM

Regulatory Priority: Innovation





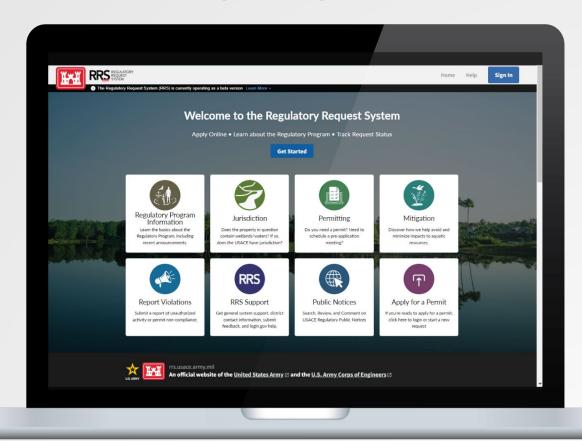


US Army Corps of Engineers

## REGULATORY REQUEST SYSTEM (RRS)

What is it? A NEW national online application portal and management platform which provides general information on the Regulatory Program and allows users to submit pre-application meeting requests, jurisdictional determination requests and individual and general permit applications, saving time and reducing the need for paper-based submissions.

Applicants can also track the status of their requests using a user-friendly dashboard. Users are required to create an account using Login.gov to submit online requests and to received status updates.



What's next? Adding new capability to include Joint Permit Applications.

Access RRS at <a href="mailto:rrs.usace.army.mil">rrs.usace.army.mil</a>.

Link to RRS testimonial video: https://youtu.be/5Q1ELGhbj4k

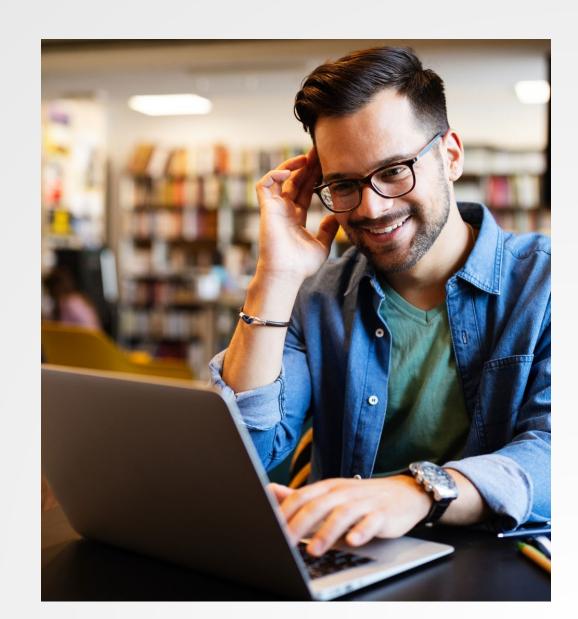


- Utilizes modern technology.

  Removes burden associated with the preparation and mailing of paper applications.
- Streamlined and efficient.

  Reduces some of the effort associated with processing applications and data entry.
- More transparent and improves response times.

Utilizes auto generated emails to include project numbers and contact information and a userfriendly dashboard so users can track the status of requests.





### RRS RELEASE SCHEDULE

#### <u>January 2024 – Phase 1(a)</u> ✓

- General Regulatory Information
- Preapplication Requests
- Jurisdictional Determination Requests
- User Dashboard

#### May 2024 – Phase 1(b)

Permit Application Requests

#### December 2024 – Phase 2

- Public Notice Comments Module
- Other Enhancements

#### **CY 2025 – Phase 3**

- Joint Permit Applications
- Other Enhancements



# **ADDITIONAL ENHANCEMENTS**

#### What's Next?

- Joint Permit Applications
- NPR and Self-Verification Tool
- Submittal of multiple requests at once
   e.g. delineation report & permit application request
- Modification Requests (Versioning)
- Request Additional Information
- External Agency Role and Functionality
- Expanded dashboard for improved tracking and status updates
- Bulk Upload





#### **ADDITIONAL INFORMATION**

- Users are required to create an account using Login.gov to submit online requests and to receive status updates.
- Applicants can still submit permit requests and supporting information by traditional mail or emailing electronic submittals to the appropriate regulatory office.
- Beta allows us to add capability while continuing to implement fixes and make improvements based on user feedback.
- Feedback from users is essential to make RRS the best it can be! Feedback can be provided at <a href="mailto:rrs@usace.army.mil">rrs@usace.army.mil</a>.

